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2025

Company Profile

About XMPro

At XMPro, we are redefining industrial operations with our AI-driven automation platform. By combining advanced AI with real-time data, we help businesses optimize every aspect of their operations, from efficiency improvements to quality management. With XMPro as your partner, achieving operational excellence has never been easier.

Our Intelligent Business Operations Suite (XMPro iBOS) is the only AI-powered solution of its kind, empowering engineers and subject matter experts to quickly design and deploy intelligent operations at scale. With seamless data integration and transformation, our platform ensures smooth, silo-free information flow across systems, making digital transformation faster and smarter.

Our Locations

XMPro delivers innovative solutions to some of the world's largest organizations across diverse industries, including mining, oil & gas, manufacturing, transport & logistics, utilities, and more.

We are proud to collaborate with industry leaders, including **several Fortune 500 companies** and **two Fortune 20 companies**, supporting projects across North America, Europe, Asia Pacific, and Africa. With strategically located offices around the globe, XMPro combines local expertise with a global perspective to help businesses achieve their digital transformation goals and scale intelligent operations effectively.

- **Dallas (HQ): North America**
- Sydney: Asia Pacific
- London: Europe
- Johannesburg: Africa

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History

Founded in 2009, XMPro has a proven track record of helping organizations improve operational excellence, reduce risk and increase asset utilization.

2009
XMPro was founded in late 2009 and got its start by focusing on BPM for structured and unstructured processes and human-to-human workflows.

2012
Gartner recognized our innovative approach to unstructured workflows and gave us a Cool Vendor award in 2012.

2014
We gained 2 Fortune 10 customers, one of which was an Oil & Gas Super Major.

2019
Next, XMPro created Recommendations, which are rules-based alerts with recommended actions (based on captured expert knowledge).

2018
XMPro introduces App Designer, a no code app development tool for event boards, data and process apps for real time event intelligence.

2015
XMPro builds visual user interface to build streaming data pipelines, we called it the XMPRO Data Stream Designer.

2020
XMPro starts build increasingly sophisticated Event Intelligence Apps, including AI-powered decision intelligence & Digital Twin apps.

2021
XMPro's CEO, Pieter van Schalkwyk, publishes "Building Industrial Digital" Twins. XMPro is also named a Sample Vendor for Digital Twins in by Gartner.

2022
XMPro forges strong partnerships with organisations like WEIR Minerals, Bosch and Dell.

2025
XMPro continues to develop increasingly sophisticated agentic automation solutions for market leaders in asset intensive industries.

2024
XMPro sets the standard in AI-driven industrial solutions with the launch of APEX for agentic operations and Multi Agent Generative Systems.

2023
XMPro made excellent advancements by integrating real-time GenAI capabilities for AI-powered event intelligence.

Leadership Team

At XMPro, our leadership team drives innovation and excellence, combining decades of experience in industrial operations, artificial intelligence, and digital transformation.

With a shared vision of enabling enterprises to compose scalable intelligent business solutions, our leaders prioritize customer-centric strategies, fostering innovation, and delivering measurable value.

Their expertise and dedication position XMPro as a trusted partner for asset-intensive industries navigating complex digital transformation challenges.

Pieter van Schalkwyk
CEO

Steve Howcroft
COO

Gavin Green
VP Strategic Solutions

Kim-Marie Davenport
Product Manager

Daniel King
Development Manager

Ryan Shackleton
Service Engagement Manager

Our Partners

XMPRO's trusted partner ecosystem provides our customers with the expertise and technology to deploy highly impactful Event Intelligence applications faster than ever before.

Technology Partners

Our Technology Partner Program provides certification to products and services that successfully work with our platform. Compatible products including sensors, devices, hardware and software can be validated by XMPRO. Certified software is made available to clients through our Integration Library.

Our growing network of Technology Partners make it possible for our customers to extend their Event Intelligence applications with certified components that speed up the development process and extend the scope of their solution.

Joint Solution Partners

Our Joint Solution Partners work with us to develop applications that typically focus on specific verticals or use cases. This model combines the capabilities of our application development platform with our partner's technology and industry-specific expertise to create a packaged solution that delivers fast time to value.
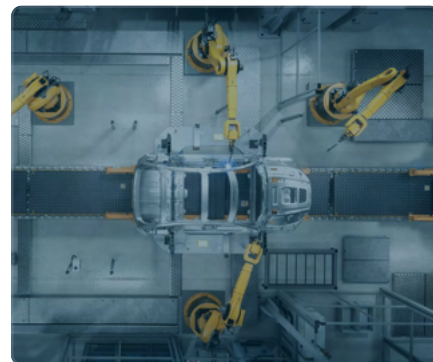
Industry Expertise

Tailored solutions for industry leaders on their digital transformation journey.

Agriculture

Iron & Steel

Manufacturing

Mining

Oil & Gas

Process Industry
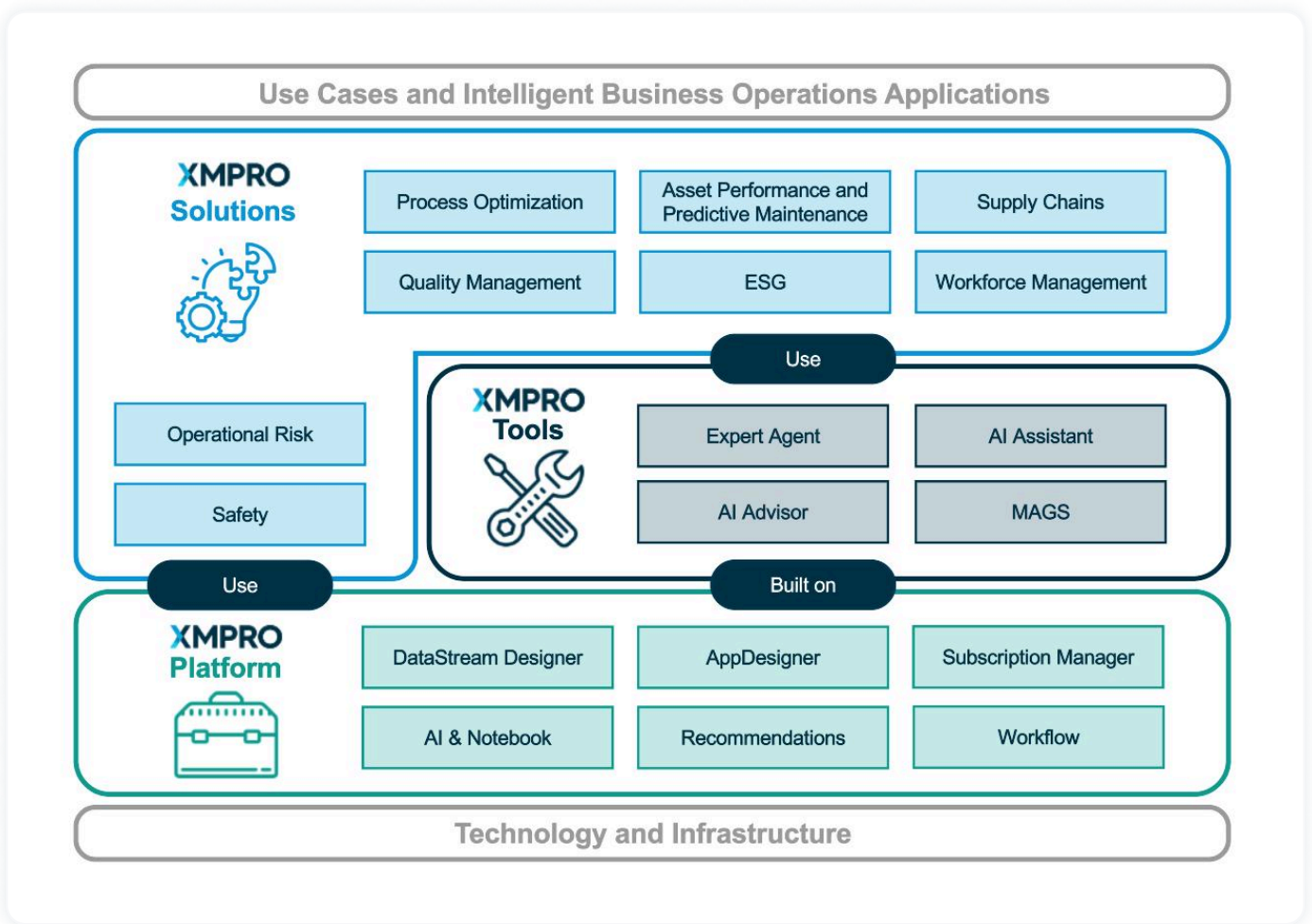

Renewables

Transport & Logistics

Water Utilities

The XMPro Solution Stack for Intelligent Operations

The XMPro Solution Stack simplifies and accelerates the deployment of intelligent business operations by combining powerful tools, AI-driven capabilities, and seamless integration.

XMPro Solutions cater to a broad range of use cases, including process optimization, asset performance and predictive maintenance, predictive quality, supply chain management, workforce and risk management, and ESG initiatives. These solutions are powered by XMPro Tools such as the Expert Agent, AI Assistant, AI Advisor, and MAGS, enabling organizations to unlock actionable insights, automate processes, and enhance decision-making across their operations.

At its core, the XMPro Platform provides the foundation with advanced features like DataStream Designer, AppDesigner, Recommendations, and Workflow. This ensures businesses can scale solutions, remain adaptable, and achieve real-time data integration without creating silos. By bridging the gap between technology and operations, XMPro drives efficiency and enables enterprise-wide transformation.

A Fortune 10 Oil & Gas Customer Achieved

$8M Net Savings in 6 Months

3 months to deploy initial release

4 weeks to achieve break-even

18% reduction in field service trips

2.5hrs → 8 min for weekly maintenance scheduling

Explore More About XMPro

BLOGS

Understanding the Difference Between XMPro AI Assistant and AI Advisor

As the industrial sector continues to embrace AI-driven solutions, it is important to differentiate between tools that offer unique capabilities tailored to specific operational needs.

Learn More ↗

ARTICLES

XMPro APEX: Pioneering AgentOps for Industrial Multi Agent Generative Systems

In today's rapidly evolving industrial landscape, organizations face the challenge of not just implementing intelligent systems but managing them at scale in complex, dynamic environments.

Learn More ↗

WEBSITE

XMPro Website

XMPro helps industrial organizations create intelligent solutions that optimize operations, predict failures, and automate decisions using real-time data and AI.

Visit Website ↗

DEMO HUB

XMPro Demo Hub

Explore our interactive demos and see XMPro in action. Each demo is tailored to showcase specific use cases and industries, so you can find the solution that best fits your needs.

Watch Demo ↗

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